



Now you can text from your mobile phone to access your savings and loan balance, interest and transaction information about one or more of your TISA accounts.

**How do I get started?**  
*SMS registration forms available at the counter.*

## SMS QUERIES FAQs

### What do I need to do to register?

- Fill in an application form
- You need to identify at least one mobile phone number
- You need to identify the type of Accounts to access

### Do I need a Default Account?

- Yes, at least one account will be default. In this case S1

### What is a Default Account?

- Your account that the system will automatically display without selecting account type.

### Once I register, what services can I access?

You will be able to access:

- Account Balance Enquiring - you may ask for the balance on the default account or one of the nominated Accounts or all the nominated Accounts
- Last 5 transactions Enquiring - request the last 5 transactions on your default Accounts or one of your nominated Accounts.
- Year to Date Interest Enquiring - Request the interest year to date for the default Account or one of the nominated Accounts

### What are the advantages of SMS Query?

- Accessible 24/7
- 25 toea per SMS
- Reduces cost of transport to nearest branches

### How do I go about to register?

- See one of our Member Service Officers or your nearest branch
- Download the form via our website: [www.tsl.org.pg](http://www.tsl.org.pg)

# SMS Account Check



"Not for Profit, Not for Charity,  
But for Service"

# How Does SMS BALANCE CHECK WORK?

Once registered you are able to access balance, interest and transaction information on nominated TISA accounts. To do this, send an SMS request to 1 668 (TISA'S SMS number) to request one of the following options:



To check <b>Balance</b> of all accounts	To check <b>Balance</b> of individual TISA account	To check <b>Last 5</b> transactions	To check <b>Year to date</b> interest - individual account
Text <b>BAL ALL</b>	Text <b>BAL</b> (member number and S account type) e.g. BAL 123456S1	Text <b>TRN</b> (member number and S account type) e.g. TRN 123456S1	Text <b>INT</b> (member number and S account type) e.g. INT 123456S1
<i>displays your member number and all TISA account types with current balance and available balance</i>	<i>displays your member number and your individual TISA account with current balance and available balance</i>	<i>transaction date, description and transaction amount for the last 5 transactions</i>	<i>year to date interest earned on requested TISA account</i>